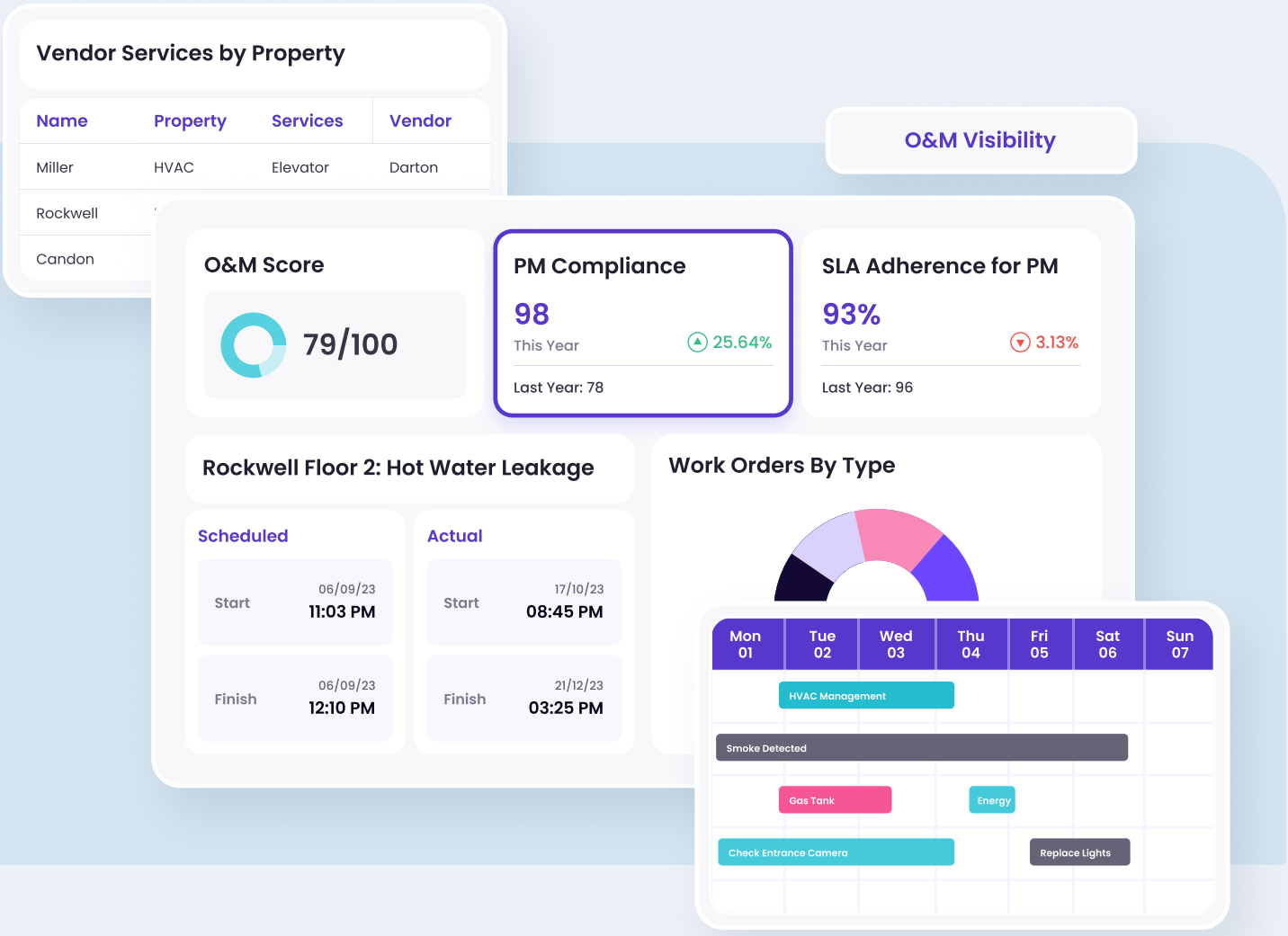
facilio

Outperform Your Competitors: Drive Tech-Led Growth With Facilio's Connected CMMS



Berkeley DEFINED BY TRUST | ENGIE | CIT | solutions a Mubadala company

مساندة musanadah | Q3 | CFS | Quality FACILITIES MANAGEMENT

Break free from legacy, Switch to Scalable Enterprise-ready CMMS Deployments

Legacy CMMS Operational Model Is Flawed

Rigid & limited reporting

Requires IT support for any integration & configuration

CMMS Today

Maintenance

Asset Repo

Work orders

Limited automation of day-to-day operations

Rigid and complex user interface

Stagnant Business Growth: The Lasting Scars Of Incumbent CMMS

It Breeds Inefficiency In Day-To-Day Operations

- **Scattered financials** hinder real-time P&L analysis
- **Fragmented communication** leads to overlooked customer issues
- **Unorganized audit schedules** increase the risk of non-compliance
- **Lack of operational insights** leads to inefficient O&M processes
- **Lost operational autonomy** due to disjointed point solutions

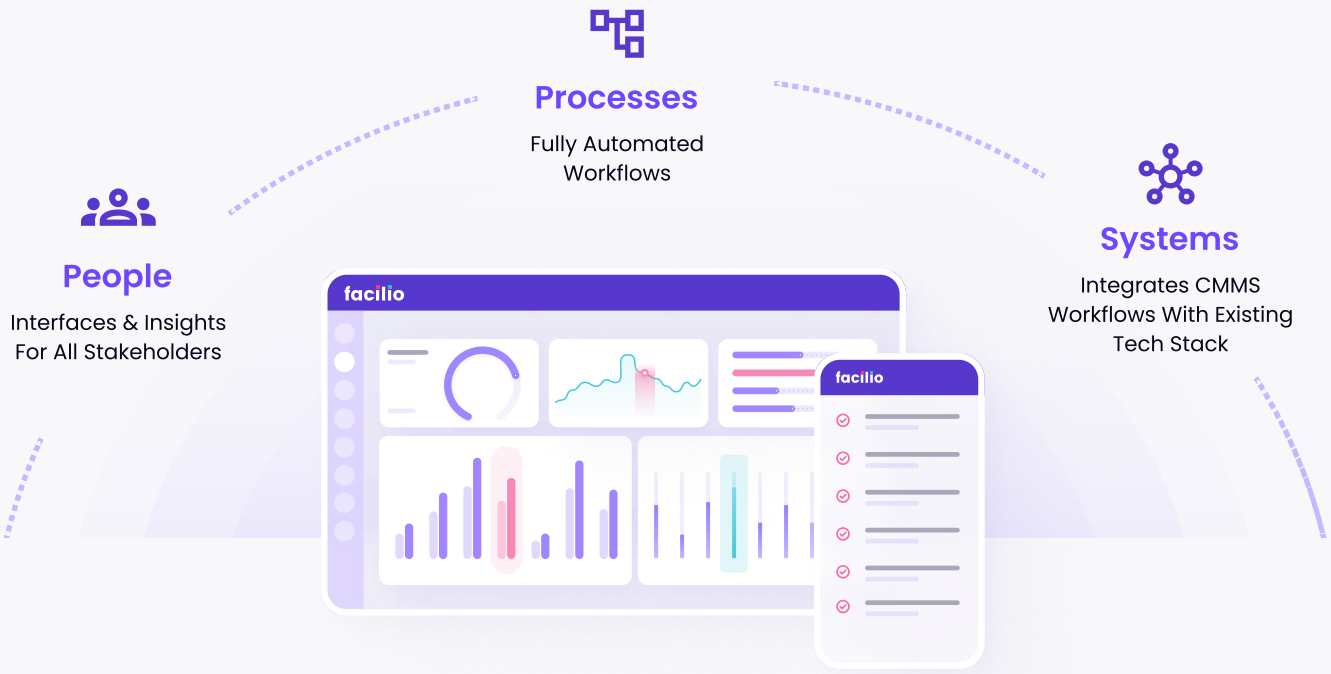
Restricts FM Business Growth And Expansion

- **Losing RFP bids** due to inadequate technology
- **More than 1 year for CMMS delivery** to new clients
- **High customer churn** due to communication gaps and missed SLAs
- **Stalled business growth** from a lack of actionable insights.
- **High operational costs** due to unorganized workforce allocation

For Your Team

For Your Business

Go Beyond Legacy Systems: Adaptable, Self-Serve Platform For Modern FMs



Elevating Your Operational Capabilities

- **Centralize Operations:** Manage all facilities and operations from a single platform
- **Optimize cost:** Track expenses and stay within budget. Identify cost-saving opportunities
- **360 Ops Visibility:** Track tickets raised and resolved to boost operational efficiency and service response times.
- **Improve SLA adherence:** Balance proactive and reactive maintenance to optimise resources and reduce downtime.
- **Ensure 100% Compliance:** Maintain regulatory compliance with automated reporting and HSE management.
- **Keep vendors accountable:** Overcome vendor performance issues by monitoring SLA adherence, ensuring high standards and reliability.

Driving Growth For Your Business

- **Accelerate Deployment:** Templatize onboarding workflows for quick ROI
- **Win against competition:** Enable IoT and data analytics for elevated services
- **Cash flow visibility:** Track financials & payments across clients; Gain real-time visibility into opex
- **Scalable platform infra:** Custom modules to add new service lines without coding / IT efforts
- **Real-time Ops & Growth Insights:** Eliminate manual tracking of KPIs
- **Client retention / satisfaction:** Enhance engagement with transparent reporting and self-service portals.

Everything Your Legacy CMMS Features And Much, Much More—Only More Simplified

Maintenance & Work Order

- Hard, Soft, Planned & Reactive Maintenance
- Integrated Inventory Tracking
- Resources Planner & Dispatch

Client Engagement

- Centralized Helpdesk
- Branded Self-service Portals
- Priority-based Routing
- Broadcasts & Announcements

Inspections & Audits

- Mobile Inspections & Checklists
- Automated Escalations & Notifications
- Audits & Incident Reporting

Vendor Management

- Standardized vendor induction
- Performance/KPI tracking for subcontractors
- Mobile check-in / check-out

Procurement & Budgeting

- Site-specific budgeting
- Purchase order tracking
- Automate end-to-end quote processes

Field Service Management

- Smart dispatch suggests by skills, availability, location.
- Track on-field technicians
- Multiple service appointments per work order.

How Facilio Makes A Difference

Workforce Optimization

- Dynamic shift-based scheduling & dispatch
- Attendance, log in/out & break tracking
- Auto job assignment by specialization

Automated Payments & Quote Processes

- Standardize budget approvals & thresholds
- Track & optimize procurement costs
- Automate PO generation

Vendor Compliance Tracking

- Digitally record technician licenses
- Automate insurance tracking
- Deactivate non-compliant vendors

Automated SLA Reporting For Clients

- Real-time SLA reporting
- Automate compliance reports to clients
- No code reports configuration

Centralized Reactive Maintenance

- Auto-convert service request emails to work orders
- Pre-define reactive maintenance workflows
- Prioritize requests by criticality

Real-Time FM Dashboards

- Real-time reports for end customer
- Ground staff SLA & KPI tracking
- Portfolio-wide operations dashboard

Why Leading FM Companies Bet On Connected Operations Platform?

97% SLA Adherence

40% Reduced Asset Downtime

40% Enhanced Operational Visibility Across Estates

30% Reduction In Reactive Call Volumes

Nuh Gulaid
Executive Chairman, CIT

"Facilio was our choice after evaluating multiple solutions because it was **tailor-made to our requirements.**

Sumith Sukumaran
Operations Manager, Quality Group

"Facilio helps our stakeholders make **data-led operational decisions** to deliver continuous value to our customers."

Mark Hazelwood
Managing Director, Q3 Services

"FMS rely on outdated tools, forcing clients to adapt to inefficient processes. Facilio provides **real-time reports and comprehensive IoT and sustainability insights for growth.**"

Redefine Facility Management and Propel Your Growth with Facilio's CMMS Now!

Book a Demo